

## Terms and Conditions of Lyon Housemuseum Membership

1. Membership privileges are only available with a valid membership card.
2. Membership cards are not transferable. Only the named person/s listed on your membership card may use it.
3. Lyon Housemuseum Membership is non-refundable.
4. Lyon Housemuseum Memberships are an annual membership and are not available as pro-rata payments. Membership is valid from the date of purchase until the end the expiry month displayed on your membership card.
5. Changes to your membership category or names of additional cardholders can only be made at the time of joining or renewing your membership.
6. A Lyon Housemuseum Membership cannot be suspended once activated.
7. Discounts to public programs and education events, including school holiday activities, are applicable only to the named person or persons listed on the card.
8. Membership benefits do not apply to booked groups or school group visits.
9. A \$5.00 fee is payable for replacement cards.
10. Lyon Housemuseum may terminate your membership if you fail to comply with these terms & conditions, abuse any privilege afforded to you under the Membership program, or misuse your membership card or breach the conditions of entry to any Lyon Housemuseum venue.
11. A Lyon Housemuseum Membership will be considered lapsed if not renewed by the due date.
12. Lyon Housemuseum collects & manages your personal information in accordance with the requirements of privacy law. The information provided by you will only be used for Lyon Housemuseum purposes, such as the administration of your membership, the provision of Lyon Housemuseum goods and services, and planning, research and marketing of the Membership program. Lyon Housemuseum will not disclose, sell, distribute, share or otherwise pass on your personal information to any third party. You may choose not to provide your personal details upon joining, however, if you do not provide your personal details, we will not be able to administer your membership or provide you with some or all membership benefits.
13. The primary membership cardholder(s) is/are responsible for ensuring that the details of their Lyon Housemuseum Membership is always correct.
14. Lyon Housemuseum reserves the right to update or change these Terms and Conditions at any time without prior notice.
15. Membership numbers are allocated at the time your membership is processed.