

Terms and Conditions of Membership

1. Membership privileges are only available on the presentation of a valid membership card.
2. Your membership card is non transferable. Only the named person/s listed on your membership card may use it.
3. Lyon Housemuseum Galleries Membership is non-refundable.
4. Lyon Housemuseum Galleries Memberships are an annual membership and are not available as pro-rata payments. Membership is valid from the date of purchase until the end of expiry month displayed on your membership card.
5. Changes to your membership category or names of additional cardholders can only be made at the time of joining or renewing your membership.
6. A Lyon Housemuseum Galleries Membership cannot be suspended once activated.
7. Discounts to public programs and education events, including school holiday activities, are applicable only to the named person or persons listed on the card.
8. Membership benefits do not apply to booked groups or school group visits.
9. A \$5.00 fee is payable for replacement cards.
10. Lyon Housemuseum Galleries may terminate your membership if you: fail to comply with these terms & conditions; abuse any privilege afforded to you under the Membership program; or misuse your membership card or breach the conditions of entry of any Lyon Housemuseum Galleries venue.
11. A Lyon Housemuseum Galleries Membership will be considered lapsed if not renewed by the due date.
12. Lyon Housemuseum Galleries collects & manages your personal information in accordance with the requirements of privacy law. The information provided by you will only be used for Lyon Housemuseum Galleries purposes, such as the administration of your membership, the provision of Lyon Housemuseum Galleries goods and services, and planning, research and marketing of the Membership program. Lyon Housemuseum Galleries will not disclose, sell, distribute, share or otherwise pass on your personal information to any third party. You may choose not to provide your personal details upon joining, however, if you do not provide your personal details we will not be able to administer your membership or provide you with some or all membership benefits.
13. The primary membership cardholder(s) is/are responsible for ensuring the details of their Lyon Housemuseum Galleries Membership are correct at all times.
14. Lyon Housemuseum Galleries reserves the right to update or change these Terms and Conditions at any time without prior notice.
15. Online promotional codes and membership numbers are allocated at the time your membership is processed.